

## Genesis Training Management System – Login Help Guide

Having trouble logging in? Follow these steps.

### New Starters & Contractors WITHOUT a Genesis email address

- Select **Forgot Your Password.** Forgot your password?
- Enter the personal email address that you supplied on your Genesis SAR form (e.g. john.doe@gmail.com)
- Select **Send Email.**

Please enter your email address below and you will be sent instructions to reset your password.

Email

[Send email](#)

- Access your email and click on the provided link. Reset your password. **Minimum 12 characters.**
- Attempt to login. Your **username** is firstname.lastname. Remove all hyphens, apostrophes, etc. For example, if your name is John O'Byrne, your username would be **john.obyrne**. Put in your new reset password and select **Login**.

### New Starters & Current Employees WITH a Genesis email address

- As above but use your Genesis email address when changing your password.

Please enter your email address below and you will be sent instructions to reset your password.

Email

[Send email](#)

## Contact Support

If you are still unable to log in, contact the **Training Support Team for your area:**

- **Leonora Operations Email:** [leonora.administration@genesisminerals.com.au](mailto:leonora.administration@genesisminerals.com.au)
- **Laverton Operations Email** [lavertontraining@genesisminerals.com.au](mailto:lavertontraining@genesisminerals.com.au)
- **Genesis Mining Services Email:** [gmstraining@genesisminerals.com.au](mailto:gmstraining@genesisminerals.com.au)

For urgent access issues, please speak to your site supervisor or site contact.